

BOOKING POLICY



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1. Court Hire:
 - a. Courts can be booked up to 7 days in advance with payment required.
 - b. Opening Promo court hire fees:
 - 60 Minutes: **IDR 200,000**
 - 90 Minutes: **IDR 300,000**
 - c. FINNS Members benefits:
FINNS Recreation Club Members: **Free** (*maximum 1 booking per day; extra hours charged at normal price*).
 - d. Court hire excludes rackets and balls. You can rent padel rackets with a security deposit, or buy them on-site. Balls are also available for purchase on-site.
2. Private Lessons:
 - a. Book up to 7 days in advance, with payment required.
 - b. Lessons are 60 minutes in duration and include a coach, court hire, racket hire, and balls.
3. Courts may be booked on the same day, and are subject to availability.
4. Court hire is available in 60-minute or 90-minute slots.

RESCHEDULING & CANCELLATION POLICY


1. Court hire fees are fully refundable if cancellations are made at least 24 hours before the booking. Cancellations made inside 24 hours of the booking are 100% non refundable.
2. No-shows are 100% non refundable.
3. Cancellations or rescheduling can be made via Playtomic, WhatsApp or email. Rescheduling requests must be made at least 24 hours before the original booking time.
4. If you need to cancel due to illness or injury, please provide a doctor's certificate within 48 hours of your original booking time to avoid any penalties.

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PROCEDURE FOR ALL BOOKINGS

Bookings can be made via:

 PLAYTOMIC

 canggupadelcentre.com

 info@canggupadelcentre.com

 +62 811 3810 0210

Canggu Padel Reception (6AM - 10PM)

NOTES

- Prices include government tax and service charge.
- Freelance coaching is not allowed under any circumstances.
- Bookings may be cancelled due to private events, with notice provided in advance and alternative schedules offered.