

# BOOKING POLICY



## COURT HIRE

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- Courts can be booked up to 7 days in advance with payment required.
- **Court Hire Fees:**
  - › **Off-Peak Hours:** 6AM - 7AM | 11AM - 1PM | 8PM - 10PM  
60 Minutes: IDR 320,000  
90 Minutes: IDR 480,000
  - › **Peak Hours:** 8AM - 10AM | 2PM - 7PM  
60 Minutes: IDR 520,000  
90 Minutes: IDR 780,000
- **FINNS Recreation Club Members Benefits:**
  - › Each member gets 1 free play per person, per card, per day. Additional players who are non-members are required to pay applicable fees.
- Court Hire excludes rackets and balls. Padel rackets are available for hire with a security deposit, or purchased at the venue. Balls are also available for purchase at the venue.
- Courts may be booked on the same day, and are subject to availability.
- Court Hires are available in 60-minute or 90-minute slots.

## PRIVATE LESSONS & PACKAGES

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- Book up to 10 days in advance, with payment required.
- Lessons are 60 minutes in duration and include a coach, court hire, racket hire, and balls.
- **Private Lesson Packages & Recurring Reservations:**
  - › **5-Session and 10-Session packages available:**  
5-Session: Valid for 60 days.  
10-Session: Valid for 120 days.
  - › **Non-refundable and non-transferable.**
- **Group Private Lessons** (min. 2 participants): If any participant is absent, the session will proceed as scheduled, and the full charge will apply.
- Advance payment is needed to confirm your booking.
- Book via reception, WhatsApp, or email.

# BOOKING POLICY



## CASUAL CLASSES

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- Lessons can be booked any time via Playtomic, with payment required at the time of booking.
- Lessons are available in 60-minute or 90-minute durations and include a coach, court hire, and balls.
- Padel rackets are available for hire with a security deposit or can be purchased at the venue.

## KIDS CLASSES & TEEN COMPETITIONS

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- Lessons can be booked any time via WhatsApp or at the Padel Reception, with payment required at the time of booking.
- Lessons are available in 60-minute or 90-minute durations and include a coach, court hire, racket hire, and balls.

## RESCHEDULING & CANCELLATION POLICY

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This policy applies to court hire, casual classes, and private lessons:

- Court hire fees are fully refundable for cancellations made at least 12 hours before the booking time.
- If you cancel less than 12 hours before your booking, you will be charged the full amount.
- No-shows will also be fully charged.
- Cancellations or rescheduling can be made via Playtomic, by WhatsApp, or email. Rescheduling requests must be made at least 12 hours before the original booking time.
- If you need to cancel due to illness or injury, please provide a doctor's certificate within 48 hours of your original booking time to avoid any penalties.

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## PROCEDURE FOR ALL BOOKINGS


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Bookings can be made via:

 PLAYTOMIC

 [canggupadelcentre.com](http://canggupadelcentre.com)

 [info@canggupadelcentre.com](mailto:info@canggupadelcentre.com)

 +62 811 3810 0210

Canggu Padel Reception (6AM - 10PM)

## NOTES

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- Prices include government tax and service charge.
- Freelance coaching is not allowed under any circumstances.
- Bookings may be cancelled due to company or private events, with notice provided in advance and alternative schedules offered.